



## **UNEMPLOYMENT COMPENSATION**

### **Unemployment Compensation**

Unemployment Compensation offices can reduce duplication by assigning the responsibility for fact-finding and obtaining claimants' statements to "Sysout Archival and Retrieval" staff that contact the same claimants for other purposes. The Agency for Workforce Innovation's Ft. Lauderdale office avoided hiring 25 fact finders, saving more than \$300,000 in 2001-02. For more information, please contact Robin Hodge-Carey at (954) 677-5839 or email at [Robin.Hodge-Carey@awi.state.fl.us](mailto:Robin.Hodge-Carey@awi.state.fl.us). (2003 AWI-001)

### **Automated Unemployment Compensation Claims Application**

An application that allows internet-based unemployment compensation claims to be processed without manual intervention automatically verifies customer information and migrates it to a mainframe computer, saving nearly \$200,000 worth of staff time annually. For more information, please contact Ron McCrairie at the Agency for Workforce Innovation (850) 245-7485 or email [ron.mccranie@awi.state.fl.us](mailto:ron.mccranie@awi.state.fl.us). (2004 #44, AWI-004)