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THE 2009 PRUDENTIAL - DAVIS PRODUCTIVITY AWARDS

PRIORITY CHARACTERISTICS

The following “priority characteristics” are included in the instructional material to assist nominators in completing Question 3 on each of the respective nomination forms. *(Note: This information was required and used as an essential element in the evaluation of 2008 DPA nominations.)*

“INDIVIDUAL” NOMINATION

- a. Achievement solved a problem or improved an efficiency deficit that benefits the public.
- b. Adapted and implemented a previous year’s achievement, OR previous award winners helping others to adapt and implement their achievement.
- c. Achievement is a quality improvement process that produced outstanding customer service or that benefited particular citizens of the private sector.
- d. Achievement occurred despite an organizational obstacle or personal adversity, or required an unusual amount of initiative, creativity and/or extra effort beyond the nominee’s job description, performance expectations and day-to-day routine for a sustained period of time.
- e. Nominee ranked above others performing the same or similar work, particularly statewide.
- f. First-in-Florida achievement.
- g. First-in-the-Nation achievement.

- h. Achievement relates to an agency's core values and/or is a Crist/Kottkamp Administration Priority.
- i. Achievement addresses homeland security.
- j. Achievement produced a service that benefited particular citizens or the private sector.
- k. Achievement increased federal funding or state revenue collection.
- l. Achievement produced state general revenue savings.
- m. Achievement has been, or can be, patented or copyrighted.
- n. Achievement required the nominee to formulate a new process, design a new technological approach or create a new software application.
- o. Achievement required extra uncompensated hours of work in addition to the nominee's normal work week (applies to employees who are not subject to the Fair Labor Standards Act).
- p. Achievement has produced \$100,000 or more added value (cost savings, cost avoidances or additional revenue).
- q. Achievement brought previous sub-par performance up to an acceptable or better level
- r. Achievement has been, is being, or can be considered for submission to the Service First Savings Sharing program, and/or relates to participation in the Florida Sterling program.

**"TEAM, WORK UNIT, OR PARTNERSHIP"
NOMINATION**

- a. Achievement solved a problem or improved an efficiency deficit that benefits the public.
- b. Achievement can be adapted and implemented by other teams, work units, partnerships, agencies local governments or other states
- c. Achievement is a quality improvement process that included process mapping, cut costs and markedly improved external and/or internal operations and/or customer satisfaction

- d. Achievement occurred despite an organizational obstacle that required an unused amount of initiative, creativity and/or extra effort beyond performance expectations for a sustained period of time
- e. Team, Work Unit or Partnership ranked above others performing the same or similar work, particularly statewide
- f. First-in-Florida achievement
- g. First-in-the Nation achievement
- h. Achievement relates to an agency's core values and/or is a Crist/Kottkamp Administration Priority
- i. Achievement addresses homeland security
- j. Achievement produced a service that benefited particular citizens or the private sector
- k. Achievement increased federal funding or state revenue collection
- l. Achievements that produced state general revenue savings
- m. Achievement has been, or can be, patented or copyrighted
- n. Achievement resulted from formulating a new process, designing a new technological approach or creating a new software application.
- o. A partnership of two or more agencies achieved more than the sum of two or more agencies would have achieved separately.
- p. Achievement required extra uncompensated hours of work in addition to normal work weeks of members of a team, work unit or partnership (applies to employees who are not subject to the Fair Labor Standards Act).
- q. Achievement produced \$100,000 or more added value (cost savings, cost avoidances or additional revenue)
- r. Achievement brought previous sub-par performance up to an acceptable or better level
- s. Achievement has been, or can be, considered for submission to the Service First Savings Sharing Program, and/or participation in the Florida Sterling program.

“EXEMPLARY ACHIEVEMENT OF A STATE AGENCY” NOMINATION

- a. Achievement solved a problem or improved an efficiency deficit that benefits the public.
- b. Achievement has been, or can be, adapted and implemented by other agencies, divisions, districts, institutions, local governments, or other states.
- c. Achievement has been, or can be, patented or copyrighted.
- d. Achievement required an entire agency or one of its divisions, or a district, institution or bureau consisting of 100 or more staff to overcome an obstacle or impediment, or required an unusual amount of initiative, creativity and/or extra effort beyond their job descriptions, performance expectations and day-to-day routines for a sustained period of time.
- e. First-in-Florida achievement
- f. First-in-the-Nation achievement
- g. Achievement increased federal funding or state revenue collection
- h. Achievement produced state general revenue savings
- i. Achievement is a quality improvement process that included process mapping, cut costs and markedly improved external and/or internal operations and/or customer satisfaction.
- j. Achievement resulted from implementing a new public policy, program or initiative, or from formulating a new process, designing a new technological approach or creating a new software application that has a significant added value impact.
- k. Achievement has produced, or is projected to produce, \$250,000 or more added value (cost savings, cost avoidances or additional revenue)
- l. Achievement implements a priority of the Crist/Kottkamp Administration
- m. Achievement provides outstanding external and/or internal customer service or benefits to particular citizens or the private sector
- n. Achievement involved extra hours of non-compensated work in addition to the normal work week of the nominees. These extra hours were not compensated by extra pay, time off, or leave credit. (Applies to nominees working on an achievement of an exemplary agency who are exempt

from the Fair Labor Standards Act requiring extra compensation for extra work.)