



Licensing and Permitting

Streamlined Licensing Process

Centralizing duties and removing inspectors from the administrative process enables the Division of Hotels and Restaurants, Department of Business and Professional Regulation, to increase inspection capacity and save nearly \$150,000 annually. For more information, please contact Tom Coker at (850) 488-1133 or tom.coker@dbpr.state.fl.us. 2007 DBPR-009

Reference Guides for Internal and External Customers

Reference guides for childcare licensing outline a step-by-step approach to assist internal and external customers with pulling and formatting data to facilitate analysis. For more information, please contact Alejandro Villibord at (305) 377-5006 ext. 120 or [Alejandro Villibord@dcf.state.fl.us](mailto:Alejandro.Villibord@dcf.state.fl.us). 2007 DCF-008

Child Care Licensing Fine Tracking System

A child care licensing fine system that tracks civil penalties resulting from administrative fines increased collections by more than \$13,000 in the first year. For more information, please contact Suzette Frazier at (305) 377-5499 or suzette_frazier@dcf.state.fl.us. 2007 DCF-010

Online Permit Status Report

An online permit application status report aids the general public and contractors in obtaining permits in a timely manner by allowing them to check the status of their application without calling the Citrus County Health Department. Use of this report reduced daily phone calls by almost 40%. The report is extremely adaptable for other counties in that no additional funds or software are needed and only a small amount of reorganization is required. For more information, please contact David Conrad at (352) 527-5281 or David.Conrad@doh.state.fl.us. 2007 DOH-056

Reduced Cost of Processing License Renewals

Online processing of license renewals by credit card companies saved the Department of Health approximately \$300,000 in fiscal year 2005-06. For more information, please contact Lola Pouncey at (850) 245-4064 or lola_pouncey@doh.state.fl.us. 2007 DOH-064