



## Education

### ***K-12***

#### **Interagency Protocols Supporting Foster Student Success**

Department of Children and Families (DCF) staff, contract providers, and the Orange County School Board established foster care designees in each school and created a technical assistance manual concerning foster children. The team provided joint training to all designees and created a full time school court liaison position, housed in the juvenile courthouse, as a support to the school district, DCF, and the judiciary. For more information, please contact Barbara Dirienzo at (407) 245-0530 or [barbara\\_dirienzo@dcf.state.fl.us](mailto:barbara_dirienzo@dcf.state.fl.us). 2007 DCF-051

#### **Summer Program for Visually and Multiple Impaired Children**

A four-week summer program for ten visually impaired students ages 13 to 19 tapped into St. Petersburg community resources, saving the state approximately \$67,000 and enhancing the lives of the children who participated as no other program was available to them. For more information, please contact Lynn Ritter at (727) 893-2341 or [lynn.ritter@dbf.fldoe.org](mailto:lynn.ritter@dbf.fldoe.org). 2007 DOE-023

#### **Computerized School Health Record Management System**

A computer program maintains records on all students seen daily by school health nurses. It keeps track of medical conditions and treatment, maintains health records, health outcomes, and referrals. It also processes data on diseases such as asthma among students that is used to prepare an annual report. For more information, please contact Kerry Hunt at (850) 872-4455 ext. 1191 or [Kerry\\_Hunt@doh.state.fl.us](mailto:Kerry_Hunt@doh.state.fl.us). 2007 DOH-019

### ***Post-Secondary***

#### **Improved Wage Garnishment**

Using process mapping and Sterling measurement concepts to improve wage garnishment processes, the Department of Education's Office of Student Financial Assistance more than doubled collections to \$14.4 million in 2005-06. For more information, please contact Charles Mulvaney at (850) 245-1992 or [charles.mulvaney@fldoe.org](mailto:charles.mulvaney@fldoe.org). 2007 DOE-006

#### **Residential Assistants Training Program**

A fire prevention training program for Florida Atlantic and Florida International University residential assistants uses existing resources to enhance safety in student housing without any additional cost to the universities. The training focuses on case histories, fire prevention, dormitory hazards, fire alarms, fire evacuation plans/drills and fire extinguisher training. For more information, please contact Michael Long at (561) 640-6705 or [michael.long@fldfs.com](mailto:michael.long@fldfs.com). 2007 DFS-005



### **Faculty Grade Entry System**

Electronically entering students' grades each semester replaces a costly paper-driven system, saving Florida State University \$33,413 in grade data entry processing and staffing costs in 2005-06. For more information, please contact Mitch Gans at (850) 644-6127 or [migans@admin.fsu.edu](mailto:migans@admin.fsu.edu). 2007 FSU-002

### **Remote Site For Data Preservation and Business Continuity**

A remote computing capability performs high-volume backups of operational data and provides continuity of information technology services should a disaster strike Florida State University's Tallahassee campus. For more information, please contact Carl Baker at (850) 644-2591 or [carl.baker@fsu.edu](mailto:carl.baker@fsu.edu). 2007 FSU-005

### **Fast Access Service Terminal**

An automated system enables customers to sign-in for service and staff to view the number of clients waiting. The system tracks inquiries made, average wait time, and counseling staff involvement. Analysis of the data helps determine peak periods and staffing needs, and improve information on the website. For more information, please contact Lisa Minnick at (407) 823-5393 or [lminnick@mail.ucf.edu](mailto:lminnick@mail.ucf.edu). 2007 UCF-001