



Computer and Technology Applications

Remote Software Auditing

A software auditing tool unobtrusively gathers information to show accountability and ownership of software installed on users' computers. This information is required for completion of audits and review by management teams from within and outside the Agency for Health Care Administration. For more information, please contact John Edwards at (850) 922-3615 or edwardjt@ahca.myflorida.com. 2007 AHCA-011

Single Point of Login for Multiple Systems

A single point of login for users of the Department of Children and Families' Child Care Information System accesses system components required for staff to more efficiently perform their job duties, saving an estimated \$292,000 worth of time annually. For more information, please contact Tara Orłowski at (850) 921-4713 or tara_orłowski@dcf.state.fl.us. 2007 DCF-005

Phoenix Application for Florida Abuse Hotline

An application that centralizes the Department of Children and Families' Crime Intelligence Unit enables it to provide field staff immediate access to criminal history information for investigations and placement. For more information, please contact Cindy Kirkland at (850) 487-6114 or cindy_kirkland@dcf.state.fl.us. 2007 DCF-011

Statewide Accessible Technical Assistance Web Page

A web-based technical library to assist information technology (IT) field staff with proven solutions to IT problems could save 500 technicians statewide an estimated 130,000 hours annually. For more information, please contact John Wolfhagen at (772) 467-3085 or John.Wolfhagen@dcf.state.fl.us. 2007 DCF-025

Statewide Computer Anti-Virus Deployment

Electronically replacing anti-virus software with updated versions saves thousands of hours throughout the Department of Children and Families. For more information, please contact Scott Higgins at (850) 921-4487 or scott_higgins@dcf.state.fl.us. 2007 DCF-099

Enterprise Exender Communications Technology

Enhanced communications technology on the Department of Financial Services mainframe computer facilitates applications with no changes required to legacy systems network architecture applications, and elimination of costly systems network architecture hardware and software. The network improves the Department's ability to diagnose system problems and to simplify disaster recovery procedures. The department annually saves more than \$100,000 in hardware, software, and communication lines. For more information, please contact Dana Rupp at (850) 413-2262 or dana.rupp@fldfs.com. 2007 DFS-008

Disaster Resistant Computer Facility

A disaster-resistant computer environment eliminates downtime and weather/heat related shutdowns. For more information, please contact Pat Campbell at (850) 245-9846 or pat.campbell@fldoe.org. 2007 DOE-004

After adapting and implementing one of the achievements above, please submit a nomination for a Prudential Financial - Davis Productivity Award of up to \$2,500. Instructions and forms are available at www.floridatxwatch.org. The full list of adaptable achievements is on the website, as well. For further information, please contact your agency awards coordinator or Ms. Clarissa Dunlap, Executive Director of the Prudential Financial - Davis Productivity Awards, cdunlap@floridatxwatch.org or (850) 222-5052.



Improved Technical Support

New service support processes at the Department of Health in Tallahassee use ITIL principles that will save an estimated \$270,000 annually by reducing the time to resolve help desk tickets by 85%. For more information, please contact Mike Odom at (850) 245-4305 or michael_odom@doh.state.fl.us. 2007 DOH-003

Computer Application to Access Mainframe System

Centrally managed BlueZone software, a mainframe computer emulation technology, saved the Department of Health more than \$300,000 worth of software costs and staff technical assistance/downtime. For more information, please contact Mike Kosturko at (850) 245-4202 or at mike_kosturko@doh.state.fl.us. 2007 DOH-027

Remote Deployment of XP Professional Operating System Desktop Image

Remotely implementing an operating system for the Department of Juvenile Justice's 4,000 desktop computers located in 155 facilities statewide produced a cost avoidance of \$389,125. This deployment strategy can be adapted and implemented by any agency that is running on the Microsoft framework and utilizing Systems Management Server 2003. For more information, please contact Maureen Wines at (850) 595-8820 ext. 261 or maureen.wines@djj.state.fl.us. 2007 DJJ-009

Data Integrity Officer Tracking System

A system that tracks problems submitted to data integrity officers benefits Department of Juvenile Justice internal customers by its ease of use and notification when problems are corrected, while saving approximately \$75,000 in salary/travel. For more information, please contact Paul Prado at (407) 521-2789 or paul.prado@djj.state.fl.us. 2007 DJJ-016

Application Cost Reduction

Converting 29 student and administrative applications to ColdFusion (previously run in code) to restructured extended executor language saved \$175,329. For more information, please contact Mitch Gans at (850) 644-8555 or mgans@admin.fsu.edu. 2007 FSU-001