



Communications

Enterprise Exender Communications Technology

Enhanced communications technology on the Department of Financial Services mainframe computer allows use of a transmission control protocol network for systems network architecture sessions. This facilitates transmission control protocol applications with no changes required to legacy systems network architecture applications, and elimination of costly systems network architecture hardware and software. The changes have improved the Department's ability to diagnose system problems and has simplified disaster recovery procedures. The department annually saves more than \$100,000 in hardware, software, and communication lines. For more information, please contact Dana Rupp at (850) 413-2262 or dana.rupp@fldfs.com. 2007 DFS-008

Enhanced Mobile Computing

Wireless mobile networking allows 210 Agency for Health Care Administration employees statewide to perform their jobs from remote facilities at significantly increased speed. This achievement dramatically increases staff mobility in locations where remote access via telephone connections is unreliable or unavailable. For more information, please contact John Edwards at (850) 922-3615 or edwardjt@ahca.myflorida.com. 2007 AHCA-012

Template to Record Case Activity and Information

A template that prompts staff to enter areas of eligibility also copies and pastes information to the appropriate screen, saving about 10 minutes per application/redetermination. This template can be used in case maintenance units and call centers. For more information, please contact Reginald Altazan at (850) 833-3713 or reginald_altazan@dcf.state.fl.us. 2007 DCF-050

Emergency Contact Listing for Blackberry Devices

A platform for mobile devices provides a contact listing of all Department of Children and Families senior management. Blackberry users can search for any name on the list and call or email. Having all information on one screen can save users and support staff up to a reported \$300,000 worth of time annually. For more information, please contact Alicia Chevtaikin at (850) 414-7336 or alicia_chevtaikin@dcf.state.fl.us. 2007 DCF-103

Voice Over Internet Protocol Phone Service

Use of a voice over internet protocol phone service system in selected Department of Law Enforcement locations is projected to save more than \$80,000 annually. For more information, please contact Kevin Patten at (850) 410-8466 or kevinpatten@fdle.state.fl.us. 2007 FDLE-4

Statewide Mobile Phone Usage

Analysis of usage reports for Department of Law Enforcement mobile phones statewide resulted in changes that will save an estimated \$180,000 annually. For more information, please contact Brian Hill at (850) 410-8495 or brianhill@fdle.state.fl.us. 2007 FDLE-005