



Case Management

Legal Case Management

A case management tracking system utilized by the Attorney General's Office to manage child welfare legal cases was adapted and implemented statewide by Department of Children and Families staff. For more information, please contact Peggy Sanford at (850) 487-9986 or peggy_sanford@dcf.state.fl.us. 2007 DCF-027

Automated Case Review

Automated instruments for conducting quality assurance of adult services provide detailed case review information, automated compilation and analysis of review data, and a uniform reporting structure, thereby increasing accuracy and uniformity, and saving more than 600 hours annually in the Department of Children and Families Northeast Zone. For more information, please contact Lynne Powell at (904) 723-2191 or Lynne.Powell@dcf.state.fl.us. 2007 DCF-046

Template to Record Case Activity and Information

A template that prompts staff to enter areas of eligibility copies and pastes information to the appropriate screen, saving about 10 minutes per application/redetermination. This template can be used in case maintenance units and call centers. For more information, please contact Reginald Altazan at (850) 833-3713 or reginald_altazan@dcf.state.fl.us. 2007 DCF-050

Storing, Tracking, and Retrieving Case Information

A document imaging, scanning, and viewing system automates storing, tracking, and retrieving case information. For more information, please contact David Brey at (850) 921-0059 or David.Brey@dcf.state.fl.us. 2007 DCF-096

Case Management Database

A case management database for misdemeanor probation and pre-trial release programs collects and tracks information electronically, enabling probation officers to provide up-to-date reports and information to judges and law enforcement on individual cases or entire caseloads. For more information, please contact Wendy Schlesinger at (850) 718-0027 or schlesingerw@jud14.flcourts.org. 2007 SCS-001